

#PIT5873: After A Remote Start When The Start Button Is Pressed The Engine May Stall And Will Not Restart / SES MIL / DTC P0E32 and P0E37 - (Dec 8, 2021)

Subject: After A Remote Start When The Start Button Is Pressed The Engine May Stall And Will Not Restart / SES MIL / DTC P0E32 and P0E37



Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2022		All	All	All	All
Chevrolet	Suburban	2022		All	All	All	All
Chevrolet	Tahoe	2022		All	All	All	All
GMC	Yukon Models	2022		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment after using the remote vehicle start, when they enter the vehicle and press the start button the engine stalls. If they try to restart the engine it will not crank. If the vehicle is turned off and allowed to completely go to sleep, then it will restart. When checking for DTC's the ECM will have a P0E32 and P0E37 set.
Cause	The cause of this concern is a BCM messaging issue.

Correction

GM Engineering is working on a fix. This issue is very intermittent and will only occur if the remote vehicle start is used. While engineering is working on a fix, please ask the customer to refrain from using the remote start until a fix is released. When a fix becomes available a bulletin will be released.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage),
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Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2086398	Scan Vehicle For DTC's, Clear DTC's, Ask Customer To Refrain From Using Remote Start Until Fix Is Released	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	12/08/2021 - Created on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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