

P11268: Flicker in the Rear Seat Entertainment Reading/Dome Lamps with Turn Signal or Brake Activation - (Jun 24, 2014)

Subject: Flicker in the Rear Seat Entertainment Reading/Dome Lamps with Turn Signal or Brake Activation

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado, Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Sierra, Yukon, Yukon XL

Condition/Concern

Some customers may comment on a flicker or pulsing of the rear seat entertainment (RSE) reading/dome lamps with turn signal or brake activation. This condition will only exist on vehicles with RSE (RPO U42) and incandescent (Not LED) tail lamps.

This condition may be due to sensitivity of the U42 overhead console to normal voltage fluctuations generated with activation of the brake or turn lamps. The standard overhead is tolerant of these voltage changes and therefore is unaffected.

Recommendation/Instructions

Important:

Do not replace the BCM, U42 overhead console or any other parts in an attempt to solve this lamp flickering condition.

Engineering is aware of this condition and working on a resolution. Once a solution becomes available this PI will be updated.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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