



POWER STOP LLC | 6112C W. 73RD STREET | BEDFORD PARK, IL 60638 | WWW.POWERSTOP.COM

IMPORTANT SAFETY RECALL

NHTSA Safety Recall: 24E-053 POWERSTOP BRAIDED STAINLESS-STEEL BRAKE HOSES

Dear PowerStop Customer:

This Notification is being published in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

PowerStop has determined a noncompliance which relates to motor vehicle safety exists with its braided stainless-steel brake hoses. Following a thorough investigation, PowerStop has determined that these brake hoses fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 106 – Brake Hoses and could increase the risk of a crash.

As a result, PowerStop is conducting a safety recall. While PowerStop has not received any reports of injuries as a result of this product, the company is taking proactive steps to remove all part numbers that do not conform with FMVSS No. 106.

WHAT WE ARE DOING

PowerStop will refund end customers the cost of the purchased PowerStop brake hoses as well as an additional fixed fee to reimburse the vehicle owner for the estimated cost of removal and replacement of these brake hoses.

In order to receive reimbursement for the purchased PowerStop brake hoses, the end customer must provide proof of purchase for PowerStop brake hoses included in this recall. The reimbursement amount is the retail price of the brake hoses. Note that in cases where the brake hoses were purchased as part of a brake kit, the reimbursement covers the price of the brake hoses but not the other brake kit components.

In order to receive an additional fixed reimbursement of \$250.00 for estimated cost of removal of PowerStop brake hoses and installing new brake hoses, the end customer must submit a valid receipt from the installer for the repair work or provide visual images of PowerStop brake hoses off the vehicle.

Please note: The request for the \$250.00 reimbursement for estimated labor costs related to brake hose replacement must be submitted within ninety (90) days from the time proof of purchase for the PowerStop brake hoses was submitted.

WHAT YOU SHOULD DO

If you have purchased PowerStop braided steel brake hoses, you may request reimbursement for the purchased PowerStop brake hoses as well as the additional fixed reimbursement of \$250.00 for estimated cost of removal of PowerStop brake hoses and installing new brake hoses. In order to qualify for this remedy, please be sure to retain documentation for proof of purchase of PowerStop brake hoses and repair work related to removal of PowerStop brake hoses.

To register for reimbursement beginning Friday, August 9th, 2024, end customers can visit www.powerstopbrakehoserecall.expertinquiry.com. If end customers have questions about either reimbursement opportunity or the process, they may call 877-929-2577.

If you believe that PowerStop has failed to remedy the issue described above without charge and within 60 days of the date of this notice, you may contact

the following:

Administrator, National Highway Traffic Safety Administration
[1200 New Jersey Avenue, S.E.](#)
Washington D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.nhtsa.gov

Thank you for being a PowerStop customer. We place great importance on your trust in us, and we sincerely apologize for any inconvenience or concern this matter has caused for you. Thank you very much for your cooperation.

- The PowerStop Team